

# National Medical Support Notices Online

**The Electronic National Medical Support Notice (e-NMSN)** process is a cost-effective and efficient way for employers to process medical support orders and reduce manual paper processing!

**NOTE:**

- This is not an email service, and there is no option for emailing e-NMSNs to your organization.
- You'll continue to get a paper NMSN when a child support agency either hasn't implemented the e-NMSN process or cannot issue an e-NMSN for a specific case.

**There is no fee for employers to use the e-NMSN process!**

To register, contact  
[eNMSNmail@acf.hhs.gov](mailto:eNMSNmail@acf.hhs.gov)

Using the federal Office of Child Support Services centralized site, employers can receive and respond to NMSNs from registered child support agencies. There are two options for employers:

## Option 1 – No Programming

**How it works:**

- OCSS sends e-NMSNs in an image-ready, fillable PDF copy of Parts A and B.
- It requires minimal effort from your IT department to configure a server and directories.
- You can send attachments such as plan option summaries in Word or PDF format.

## Option 2 – System-to-System

**How it works:**

- OCSS sends e-NMSNs in your choice of a flat file or XML format.
- OCSS can send a PDF copy of the e-NMSN along with your file format selection.
- Your system generates and returns Part A – and, when appropriate, Part B – in your selected format.

To learn more about e-NMSN  
visit:

[acf.gov/css/employers/e-nmsn](https://acf.gov/css/employers/e-nmsn)

Or scan the QR code below

